



# SYRIAN REFUGEES

## INTER-AGENCY REGIONAL UPDATE

6 April 2015

## HIGHLIGHTS

### KEY FIGURES

**3.9 million**

Syrian refugees have fled to neighboring countries and North Africa

**1.9 million**

Refugees and vulnerable members of impacted communities received food assistance in 2014

**1.7 million**

People were provided with access to safe drinking water in 2014

**966,000**

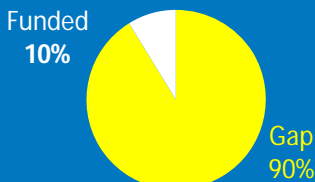
People have benefited from shelter assistance in camp and non-camp settings in 2014

**1 million**




People have benefited from the distribution of basic household and core relief items in 2014.

### 3RP 2015 FUNDING

USD 4.5 billion (agency total requirements requested for 2015)

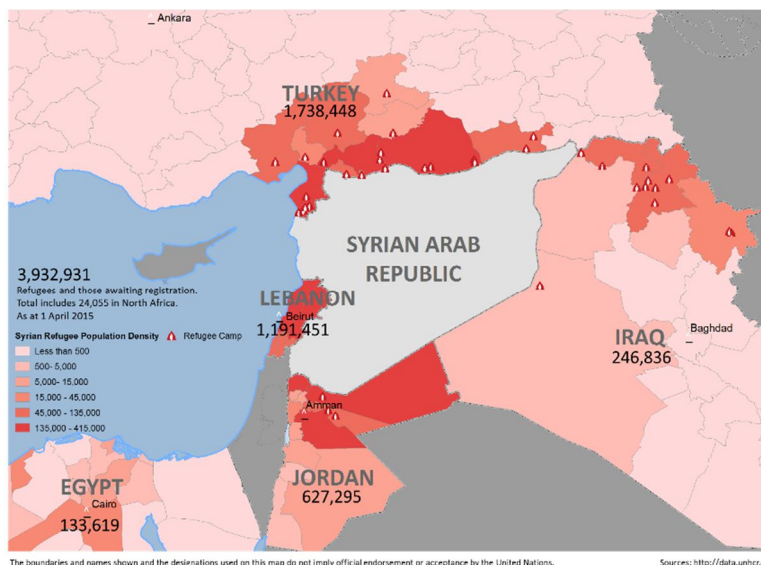


### 3RP OVERVIEW

-  4.3m refugees (Projected December 2015)
-  5.9m direct beneficiaries (Projected December 2015)
-  US\$ 5.5 billion required

- The Third International Humanitarian Pledging Conference for Syria was held on 31 March, hosted by the Amir of Kuwait, His Highness Sheikh Sabah Al-Ahmad Al-Jaber Al-Sabah. In an expression of continued solidarity with the millions of children, women and men affected by the devastating crisis, international donors pledged US\$ 3.8 billion. The conference was attended by 78 member states and 38 humanitarian organizations. In January 2014, the Second Pledging Conference raised US\$ 2.4 billion, of which 90 per cent of the funds have been disbursed to provide life-saving support for millions of families in Syria and in the region. Details on the Conference is available at <http://www.unocha.org/syria/third-pledging-conference>
- The 2014 Syria Regional Response Plan (RRP6) Annual Report is now available online. The Report sets out the collective achievements of over 155 actors – including host governments, UN agencies, NGOs, IOM, foundations and donors – to respond to the protection and assistance needs of refugees from Syria and impacted local communities. Key achievements as at the end of 2014 include: over 3.7 million Syrian refugees registered for protection and assistance; 2.4 million had access to safe water; 388,000 students were assisted with school supplies; and more than 66,000 people participated in training or employment assistance programmes. The report can be accessed here: <http://data.unhcr.org/syrianrefugees/download.php?id=8491>

A total of **3.9 million** people of concern



In Egypt, there are currently more than 133,000 Syrians living in urban neighborhoods and shared accommodation. Monthly sectoral dashboards are published on the [Syria Regional Response Data Portal](#), detailing sectoral priorities, achievements and needs by country and regionally.

## The Regional Refugee and Resilience Plan 2015-2016

The Strategic Response Plan (SRP) for Syria and the Regional Refugee and Resilience Plan (3RP) in response to the Syria crisis were jointly launched in Berlin on 18 December 2014.

The 3RP is a country-driven, regionally coherent plan to address refugee protection and humanitarian needs whilst building the resilience of vulnerable people and impacted communities and strengthening the capacity of national delivery systems in the five most affected countries neighbouring Syria.

The 3RP integrates and is aligned with existing and emerging national plans, including the Jordan Response Plan 2015 to the Syria Crisis, the Lebanon Crisis Response Plan, the Iraq SRP, and country responses in Turkey and Egypt.

Requiring US\$5.5 billion in funding to directly support almost six million people, the 3RP is based on planning projections of up to 4.27 million refugees in countries neighbouring Syria by the end of 2015 and help to over a million vulnerable people in host communities. Beyond those receiving direct support, an additional 20.6 million people in impacted local communities will benefit from upgrades to local infrastructure and services in areas such as health, education, water and sewage, training and capacity building of service providers, and policy and administrative support to local and national authorities.

## UPDATE ON ACHIEVEMENTS



### Protection

#### IRAQ

- Access to documentation is vital to enable refugees to stay in their host countries and to access basic protection and services. The Kurdistan Region of Iraq (KR-I) residency department is increasing its capacity to respond to refugees' need for a valid residency document. In the first two weeks of March, registration centers in all four Erbil camps processed a total of 1,947 cases (5,493 individuals) for the eventual issuance and/or renewal of UNHCR documentation and residency cards whilst the Residency Department in Erbil city processed 649 cases (318 individuals). Outside camps, 1,360 cases (3,392 Syrian refugees) were registered in Erbil by UNHCR at the PARC Registration Centre.
- From 1 to 15 March, UNICEF, in co-operation with its implementing partners, registered 542 children (242 boys and 300 girls) for psychosocial support services in the refugee camps in Duhok, Suleimaniyah and Erbil governorates, and 67 children (36 boys and 31 girls) received specialized services from frontline workers. Cases include children with psychosocial distress and disorders, non-attendance of school, child labour, early marriage and disability. In Suleimaniyah Governorate, PARC lawyers provided 239 legal consultations, mainly in relation with issuance and of marriage certificates/contracts.

#### JORDAN

- As part of the urban re-registration exercise, launched by the Government of Jordan in February 2015, Syrian nationals can now approach 80 police stations countrywide to get a new Ministry of Interior (MOI) service document. With the cards, Syrians can access services like health and education. As of 29 March, 22,133 MOI documents were issued. Combined with this exercise, Syrian refugees can also approach UNHCR to request the return of their original Syrian documents. By 29 March, UNHCR received 17,547 family document requests of which a total of 17,242 envelopes containing family documents were found.

#### LEBANON

- During the week of 13 to 20 March, UNICEF and its partner ABAAD provided a two-day training with religious leaders in North Lebanon. The training aimed to capitalize on religious leaders' key roles in their communities and engage them in combating violence against women including child marriage and sexual violence.

- Between 26 February and 23 March, Oxfam continued to work in the North and in informal tented settlements in Bekaa. Protection teams provided information and practical support to help refugees get access to vital services, including legal and health. There are continued concerns over the evictions of families from tented settlements in the Bekaa.

## Education

### IRAQ

- During 1 to 15 March, UNICEF and its partner Norwegian Refugee Council (NRC) continued the train-the-trainer programme for 154 teachers in the four refugee camps of Erbil Governorate, aimed at improving teaching methods and techniques and psychosocial support. An additional 735 children were enrolled in the 'Catch-Up Classes' programme in Kawergosk, Darashakran, Qushtapa and Basirma refugee camps. In the Kawergosk camp, UNESCO started the rehabilitation of the secondary school so as to resume catch-up classes. Education partners are confronted with a shortage of Syrian teachers and overcrowding in classrooms.

### LEBANON

- As of 20 March, approximately 190,000 Lebanese and 43,000 children of other nationalities (including Syrian refugees) have enrolled in the first public school shifts.
- Following the decision by the Ministry of Education and Higher Education (MEHE) at the end of 2014 to increase schooling to meet demands, a growing number of children have enrolled in second shift/afternoon shift schools with an estimated 62,000 enrolled in 150 public schools as of 20 March. The MEHE has requested school directors to ensure that schools remain open in the afternoons, weekends and holidays, so that second shift students are able to complete the minimum of 750 hours of teaching for the 2014/2015 school year. UNICEF, UNHCR and humanitarian partners are preparing for the distribution of school supplies to all children registered in the afternoon classes.
- The new Accelerated Learning Programme (ALP), led by MEHE, is expected to start in April. The Programme will target approximately 10,000 children who missed out on at least three years of learning and were not eligible to access schools.
- During the period 13 to 20 March, UNICEF provided fuel for heating in 529 public primary schools in Lebanon benefiting 133,000 vulnerable Lebanese, Syrian and Palestine refugee children.

## Food Security and Nutrition

### IRAQ

- Food parcel distribution continued from 1 to 15 March in all Syrian refugee camps, with the exception of Al Obaidy camp in Anbar Governorate which is difficult to access for security reasons. The distribution is coordinated by World Food Programme (WFP) and in partnership with INTERSOS, ACTED and Islamic Relief Worldwide. WFP is preparing to deliver food parcels to the camp to last for three months.
- Vouchers and e-cards continue to account for more of the food assistance in Iraq in 2015. WFP plans to transition Basirma camp to a food voucher scheme in April. The voucher value for March remained at US\$ 19 per person, reduced from January's value of US\$ 28.20 due to funding constraints.

### JORDAN

- On 19 March, WFP announced that from April, 34,000 Syrian refugees in Jordan would no longer receive food vouchers and 239,000 refugees will have the value of their vouchers reduced to 10JD per person per day. Some 180,000 refugees considered most vulnerable will receive the full voucher value of 20JD. The decision to prioritize food assistance was based on comprehensive inter-agency assessments and monitoring by UN agencies and NGO partners that measure the general living conditions of refugees and their ability to cope.





## Health

### IRAQ

- During the period 1 to 15 March, World Health Organization (WHO) visited Basirma refugee camp to assess tuberculosis (TB) services, increase awareness of TB and follow up on the referral mechanism for cases. This follows the findings that in February 2015, more than half of all primary health consultations (27,753) were for upper and lower respiratory infections.

### LEBANON

- From 1 January to 20 March, a total of 33,515 children were vaccinated against measles and polio. A nationwide polio vaccination campaign is planned to start in March 2015. Controlling communicable diseases remains a key priority for health partners this year.
- From 13 to 20 March, UNICEF along with humanitarian partners, prioritized malnutrition prevention through the promotion of optimal infant and young child feeding among the host and refugee communities as well as the fast screening of patients. During the month of March, over 8,200 children under the age of five were screened for malnutrition, marking a 35 percent increase since January 2015.



## Shelter and NFIs

### IRAQ

- Across Iraq some 39 per cent of Syrian refugees live in camps (far higher than the ten per cent of refugees living in camps region-wide). It is therefore a priority for partners to ensure shelters and tented accommodation is improved. On 11 March, UNHCR and partners completed the exercise to relocate refugees from the temporary site to the permanent site at Kawergosk camp, with 488 families moved to 512 plots. The Danish Refugee Council (DRC) distributed 467 sleeping mats and 934 packs of polystyrene boards to the relocated families.
- At Qushtapa camp, 384 tents were installed at the permanent site and all plots connected to the electricity network. At Basirma camp, 240 plots are now connected to the sanitation network, and work is nearing completion for the connection of the last 40 shelter plots.
- At Al Obaidy camp, Anbar Governorate, Iraqi Salvation Humanitarian Organization (ISHO) distributed 4,300 sanitary napkins, 6,420 baby diapers and 1,690 soap bars to the refugee population. The second and last distribution of winter kits to 4,193 families in the Domiz camps was completed between 1 and 15 March.
- As of 24 March, UNHCR has placed an order for 10,000 flat-pack refugee shelters, designed by a social enterprise arm of IKEA, with the first delivery planned in the coming few months. The shelters, which began as a prototype five years ago cost US\$ 1,150 each (three times more than a standard UNHCR tent), but will last for a minimum of three years in harsh conditions and up to 20 years in more temperate conditions, compared to the six-month lifespan of a tent.

### JORDAN

- As of 28 March, the population of Azraq camp rose to 17,192 people whilst the population of Zaatari camp remained stable at 83,515 individuals.

### LEBANON

- Winterization activities continued for those living in very cold areas and high altitudes. From November 2014 to 20 March 2015, over 25,000 refugees (5,000 families) living in informal settlements benefited from site improvements; 54,500 refugee families in substandard buildings and informal settlements received weatherproofing kits. A total of 816,250 refugees (163,250 families) have received warm blankets; 35,250 families received fuel vouchers; 7,230 families received heating stoves; 190,000 individuals received winter clothes; and 71,300 families were assisted in purchasing winter items in the market.

- During the week of 13 to 20 March, DRC accommodated 19 refugee families into newly rehabilitated shelters in Akkar, North Lebanon and the NRC relocated 29 vulnerable families into newly rehabilitated collective shelters in Tripoli.
- From January to March 2015, ACTED has been engaged in the provision of unconditional cash assistance to 79 households, for a total of 395 individual beneficiaries. An additional 280 will be assisted by end of March.



## Water and Sanitation

### IRAQ

- As of 15 March, the refugees relocated to the permanent area of the Kawergosk Camp now have access to a fully functional water supply network as well as sewerage system.
- During the week of 1 to 15 March, UNICEF and DRC signed a partnership agreement governing the provision of WASH services in Basirma and Qushtapa camps. The key provisions of the agreement cover water quality monitoring, maintenance repairs of the water supply and sanitation system, WASH in schools, and hygiene promotion.
- During the period 1 to 15 March, UNICEF, NRC and the French Red Cross (FRC) worked with the Directorate of Surrounding Water (DSW) of Duhok continued to provide WASH services to the refugees in Domiz Camp. This included support to local authorities with the running and operation costs of water and sanitation, water quality testing and reporting, and the construction of an open grey-water drainage system.
- In Basirma Camp, ACF completed the sewage network for 220 concrete slabs between 1 and 15 March. The construction work of the remaining 20 is in progress, as well as the connection of the grey water network to the stream outside the camp.

### JORDAN

- As of 23 March, Oxfam's technical design for extending the water networks into individual homes in Zaatari camp has been approved. Oxfam also received permission and funding to work outside the camp in Jordanian communities which are hosting large numbers of Syrian refugees. This planned water network will substantially reduce the costs associated with the provision of water across the camp.

### LEBANON

- During the week 13 to 20 March, UNICEF and humanitarian partners replaced a broken pump in a sewage lift station at Ghaziye, South Lebanon which can lift more than nine million litres of sewage per year, benefitting over 13,000 Lebanese and 4,800 Syrian refugees. This project is aimed at improving the existing infrastructure in Lebanon to meet increasing demands.
- During the same period, a total of 259 families (1,295 individuals) benefited from the distribution of 241 hygiene kits by Cooperative Housing Foundation International (CHF) in Mount Lebanon, whilst Relief International delivered 402 hygiene kits to 2,025 individuals in Zahle and INTERSOS distributed 200 cleaning kits in Aarsal to 1,845 refugees. Solidarités International continued its hygiene kits distribution targeting 723 families (3,615 individuals) living in informal settlements and shelter units in Tripoli and Akkar.
- Action Contre la Faim (ACF) and INTERSOS conducted dislodging activities for wastewater to more than 19,526 individuals in Aarsal, Tamine El Tahta, and Dalhamiye in Bekaa between 13 and 20 March. In addition, ACF and INTERSOS also trucked chlorinated water to 28,896 individuals.
- Between 13 and 20 March, the University of Balamand, in coordination with UNICEF, organized training on the treatment of Acute Watery Diarrhoea (AWD) with 124 aid workers from 37 local and international organizations and five government institutions. The training aims to establish a pool of trained professionals on the prevention of and response to waterborne diseases.

## Working in partnership

ABAAD | [ACF Action contre la faim](#) | ACTED Agency for Technical Cooperation and Development | [ActionAid](#) | ADRA Adventist Development and Relief Agency | [AMEL Association-Lebanese Popular Association for Popular Action](#) | ANERA American Near East Refugee Aid | [ARMADILLA](#) | AVSI The Association of Volunteers in International Service | [British Council](#) | CARE International | [CCPA Lebanon](#) | CDO Civil Development Organization | [CISP Comitato Internazionale per lo Sviluppo dei Popoli](#) | CLMC Caritas Lebanon Migrant Center | [CONCERN](#) | COOPI Cooperazione Internazionale | [CRS Catholic Relief Services](#) | DCA Dan Church Aid | [DOT Digital Opportunity Trust](#) | DRC Danish Refugee Council | [EMERGENCY](#) | FAO Food and Agricultural Organization | [FPSC Fundacion Promocion Social de la Cultura](#) | GVC Gruppo di Volontariato | [HI Handicap International](#) | Humedica | [HWA Hilfswerk Austria International](#) | ILO International Labour Office | [IMC International Medical Corps](#) | International Alert | [INTERSOS](#) | IOCC International Orthodox Christian Charities | [IOM International Organization for Migration](#) | International Relief & Development | [IRC International Rescue Committee](#) | IRW Islamic Relief Worldwide | [KCSAMA Kurdistan Center for Strengthening Administrative and Managerial Abilities](#) | KURDS | [Leb Relief](#) | MAG Mines Advisory Group | [Makassed](#) | Makhzoumi Foundation | [MAP Medical Aid for Palestinians](#) | MEDIAR | [Mercy Corps](#) | Mercy USA | [NRC Norwegian Refugee Council](#) | OCHA Office for the Coordination of Humanitarian Affairs | [Oxfam](#) | PAO Public Aid Organization | [Partners – Jordan](#) | Partners – Turkey | [PCPM Polish Center for International Aid](#) | PU-AMI Première Urgence-Aide Médicale Internationale | [PWJ Peace wind Japan](#) | QANDIL | [RET Refugee Education Trust](#) | RI Relief International | [Safadi Foundation](#) | SCI Save the Children International | [SeraphimGLOBAL](#) | SFCG Search for Common Ground | [SI Solidarités International](#) | SIF Secours Islamique France | [Solidar Suisse](#) | SOS Children's Village | [TDH Terre des Hommes](#) | TDHI Terre des Hommes Italia | [Toastmasters International](#) | UN Women | [UNDP United Nations Development Programme](#) | UNESCO United Nations Educational, Scientific and Cultural Organization | [UNFPA United Nations Population Fund](#) | UN-Habitat | [UNHCR United Nations High Commissioner for Refugees](#) | UNICEF United Nations Children's Fund | [UNIDO United Nations Industrial Development Organization](#) | UNODC United Nations Office on Drugs and Crime | [UNOPS United Nations Office for Project Services](#) | UNRWA United Nations Relief and Works Agency | [URDA Union of Relief and Development Association](#) | War Child Holland | [War Child UK](#) | WFP World Food Programme | [WHO World Health Organization](#) | WRF World Rehabilitation Fund | [WVI World Vision International](#) |

## FINANCIAL INFORMATION (2015)

### 2015 Regional Refugee and Resilience Plan (3RP)

Agencies are very grateful for the financial support provided by donors who have contributed to their activities with unearmarked and broadly earmarked funds as well as for those who have contributed directly to the situation.

**3RP Total Funding Requirements for 2015 (Refugee and Resilience): US\$5,506,704,435**

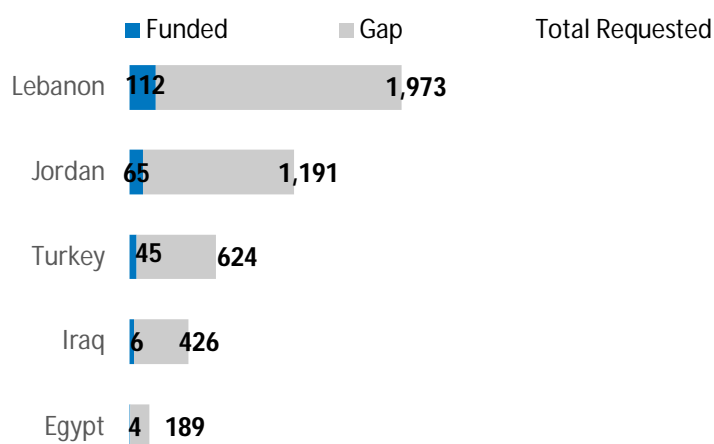
**3RP Agency Total Requirements for 2015 (Refugee and Resilience): US\$4,533,248,258**

Donors who have contributed to the situation:

- Australia
- Austria
- Belgium
- Canada
- CERF
- Czech Republic
- Denmark
- ERF
- European Union
- Finland
- France
- Germany
- Holy See
- Ireland
- Italy
- Japan
- Netherlands
- Norway
- Private donors
- Qatar
- Saudi Arabia
- Spain
- Switzerland
- United Arab Emirates
- United Kingdom
- United States of America

Funding received (in million USD) for the Agency Requirements for 2015

A total of **USD 438 million\*** has been funded



*\* This is excluding the funding requested and received by Governments. Includes US\$50 million of regionally earmarked funds that has been received and is pending allocation by country.*

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#### Links:

[Syria Regional Refugee Response Inter-agency Information Sharing Portal](#)  
[UNHCR Syria Emergency Response](#)